

Important Information from your City of Fresno Department of Public Utilities,
Providing Life's Essential Services.



Get to know the Unflushables.

Pollution prevention begins at home.

There's no way around it – we live in a disposable society. From disposable plates, forks and napkins to disposable diapers, feminine hygiene products, and cleaning supplies, we use and throw away literally tons of things each year.

Unfortunately, many of us are misled by product labels and ad campaigns that say products sold as “disposable” are also “flushable.” We're here to tell you they're not. Nothing should ever be flushed down the toilet except, well, the “unmentionables.”

The fact is, your toilet and the sewer line it's connected to was specifically designed for toilet paper and human waste. That's it. Anything bigger, thicker, longer, stringier, stiffer, less water soluble, more fibrous can clog pipes, catch on tree roots in the line, or get caught in the pumps that move wastewater from your home to the wastewater treatment facility.

The City spends thousands of dollars each year removing debris from pipes and unclogging pumps, and the introduction of these “flushable” products has only made it more challenging. You can help keep utility rates low by remembering one simple rule: If it's not toilet paper... don't flush it.

“Unflushable” vs. “Flushable”

The following products are often mistakenly flushed down the toilet or otherwise put into the sewer system, resulting in clogged pipes, broken pumps and Sanitary Sewer Overflows:

Disposable Wipes

Diapers

Paper Towels

Condoms

Feminine Hygiene Products & Applicators

Cat Litter

Shop Towels or Rags

Disposable Gloves

Dental Floss

Q-tips, Cotton Balls, Makeup Pads



Trash

Here's the entire list of products that may be flushed:



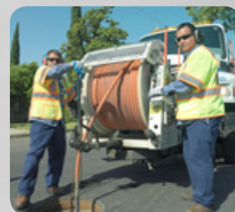
Toilet Paper



Low, Low, SSOs

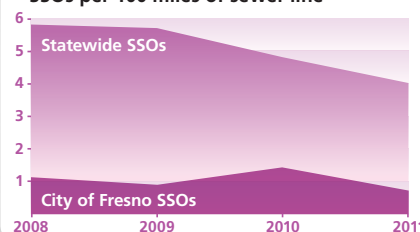
What is an SSO? A Sanitary Sewer Overflow (SSO) is any overflow, spill release, discharge, or diversion of untreated wastewater from a sanitary sewer system. The City has an approved Sewer System Management Plan (SSMP) which implements plans and procedures to eliminate SSOs.

Employees in Wastewater Management Division's Collection System Maintenance (CSM) workgroup maintain the City's sanitary sewer system and related infrastructures. Because much of the City's nearly 1,500 miles of sanitary sewer system is 50 to 100 years old, maintaining it can be quite a challenge.



The good news is that the hard work is paying off! Between preventative maintenance, best management practices, an increased awareness of Fats, Oils, and Grease disposal, and the use of new and improved sewer cleaning and inspection technologies, the average number of Sanitary Sewer Overflows in Fresno is small compared to the average number of statewide SSOs.

SSOs per 100 miles of sewer line





RECYCLE USED OIL FILTERS

FREE Filter Exchange

It's always important to recycle your used motor oil AND filter every time you change your oil. June is special however, as the City of Fresno is offering a FREE filter exchange on three separate dates and locations. During each event, customers who bring in a used oil filter will be eligible to receive a new FREE filter, as well as recycling information and tools (such as shop rags/funnels, etc.) to assist in their next do-it-yourself oil change.

June 2, 2012 9 AM – Noon Autozone 2612 N. Blackstone	June 9, 2012 10 AM – 1 PM Autozone 3785 W. Shields	June 22, 2012 3 PM – 6 PM Pep Boys 5616 E. Kings Canyon
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Funded by a grant from CalRecycle

Just Say No to Drugs Down the Drain



NEW! Local law enforcement is teaming up to help our community dispose of unused, expired, or unwanted medications. Medications that are flushed down the toilet or poured down the drain can pollute our water system. Now you can dispose of these meds with no questions asked, at any of the following drop off locations:



Clovis Police Department Fresno Co. Sheriff's Office Fresno County Jail Fresno State University Police Dept.	Mendota Police Department Parlier Police Department Orange Cove Police Department
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Or, you can still properly dispose of your medications at home with these steps:

1. Put medications into a sealable bag or a disposable container with a lid.
2. Add water to dissolve the medication then mix with something like dirt, cat litter, or coffee grounds. Bag it or wrap the mixture and place in the trash.
3. Conceal or remove any personal information on drug containers before placing in the trash.

For more information, call 221-6315 or go to www.healthcollaborative.org

Cool Off the Fireworks!

With Fourth of July celebrations right around the corner, it's important to remember how to properly dispose of discharged fireworks. Although discharged fireworks are primarily made of cardboard and some plastic, they also include chemical residue which

contaminates the cardboard. Keep a bucket of water close by to place discharged fireworks for cooling. Then they should only be placed in the **gray** garbage cart, **not the blue** recycling cart.



DEPARTMENT OF
PUBLIC UTILITIES

Providing Life's Essential Services www.fresno.gov 100% recyclable. DPU47115 / 05.15 / 133.5M / CP

Always Celebrate Safely!

What Goes Where?

Be Cart Smart & Follow This Easy List!

BLUE

Recyclables

- Emptied & Dried Paint Cans & Buckets
- Small Appliances (*hair driers, blenders, toasters, etc.*)
- DVDs, CDs & Video Cassettes
- Tools
- **ALL** Paper (*not soiled*)
- **ALL** Cardboard (*please flatten*)
- **ALL** Plastics (*including plastic bags*)
- **ALL** Metal
- Empty Glass Bottles & Jars

GREEN

Green Waste

- Plant, Fruit & Veggie Clippings from the Garden
- Leaves
- Palm Fronds
- Weeds
- Tree Prunings & Untreated Wood (*less than 4" in diameter and cut to 3' lengths*)
- Sawdust
- Grass

GRAY

Garbage

- **STYROFOAM**
- Cooking Oils & Grease (*tightly sealed*)
- Kitchen Food Waste
- **COLD** Barbecue Coals & Ashes
- Diapers
- Bagged Animal Waste
- Rubber Hoses

Phone zone

One Call Center..... 621-CITY(2489)

After-Hour Emergencies.....	621-1100
Billing Questions (Utility Billing & Collections).....	621-6888
Account Info & Credit Card Payments Online.....	www.fresno.gov/utilitybill
Community Revitalization / Code Enforcement.....	621-8400
Graffiti Hotline.....	621-8247
Household Hazardous Waste.....	600-4259
Mayor/Council Offices.....	621-8000
Oil-Used Motor Oil & Curbside Collection.....	621-1111
Recycling Hotline.....	621-1111
Solid Waste Management Division (Garbage, Recycling & Operation Clean Up).....	621-1452
Speakers' Bureau.....	621-5480
Street Maintenance/Median Islands.....	621-1492
Tours.....	621-8635
Tire Disposal.....	621-8400
Tree Roots, Street Drainage, Sidewalks & Potholes, Street Tree Trimming & Streetlights.....	621-1492
Wastewater Management Division.....	621-5100
Collection System Maintenance (Sewer Maintenance).....	621-1496
Water Division.....	621-5300
Water Conservation Program.....	621-5480

WATERING SCHEDULE

SPRING/SUMMER
March 2 - November 30

NO WATERING MONDAYS

ODD Numbered Addresses:
(Ending in 1, 3, 5, 7, 9)

Tuesday/Thursday/Saturday

EVEN Numbered Addresses:
(Ending in 0, 2, 4, 6, 8)

Wednesday/Friday/Sunday

NO WATERING BETWEEN 6 A.M. AND 7 P.M.

Contact www.fresno.gov/water • email: waterconservation@fresno.gov